Blood donation

Need:

Find a solution to facilitate the blood donation

**Empathy map: people**

Say:

* I want to donate but I don’t have time to go make an appointment and wait for hours
* I don’t know when and where to go
* ?
* ?

Think:

* If they don’t donate, other people will
* there should be an easier way to make appointments

Do:

* Delay making appointments
* Convince themselves that they don’t need to donate their blood

Feel:

* Confused
* Lazy

**Empathy map: Owner**

Say:

* Sometimes many people come at once, sometimes no one comes
* People rarely come back on their appointment’s dates

Think:

* People are lazy to came and make appointments
* People could be more motivated with a flexible process

Do:

* Use old fashioned appointments methods
* Try to organize the dates yet still pointless

Feel:

* Responsible
* Optimistic

**Define:**

* complicated appointment process
* unreachable information

**Ideate:**

* create an appointment web application to ...

SELECT COUNT(\*) from reservation WHERE date\_res = "2022/06/08";

Introduction

SAVE is a web application project, based on the idea of facilitate the appointment process for those who are interested in donating their blood.

principally, the application will contain a home page explaining the appointment process, a signup & login pages allowing you to identify yourself as a donor in order to make your appointment, after passing the eligibility test and select the available day for donation, you will be ready to confirm your appointment, how does it work? let’s read this report to figure out all the details

As a developer of this project, and after analyzing the assumed problem, I came up with particulars solutions that will be detailed on this report,

prise de rendez-vous

**REMERCIEMENTS**

*During my experience in solicode, I’m grateful for many things, but I’m mostly thankful for* ***Mrs. Imane Bouziane*** *for being not just a tutor who guides me until I was able to develop my knowledge and enrich my technical background, but also for her encouragement and her caring.*

*I’m also appreciative to spend this whole year with such distinguished and supportive colleagues, who helped me overcome so many difficulties, and learn in a positive environment. without forgetting the administrative staff  and all the tutors who made a great effort to make this year successful*

Our client is supposed to be a public hospital who’s looking for a way to make blood donation appointment more organized and easier for the client. In order to accurately understand the problem and the customer's requirements, we will lean on the first phase of the design thinking “**Empathy**”